

Accessibility statement for the Department for Transport Sourcing Portal

This accessibility statement applies to the Department for Transport sourcing Portal.

This website is run by BravoSolution UK Limited, doing business as JAGGAER. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- The Department for Transport in partnership with the website provider develops our solutions to be compliant with WCAG 2.1 AA standard.
- We know that some parts of this website are not yet fully accessible in so far as the User must manually select the "Use Accessible Controls" option, and the "High Contrast Stylesheet" option, in order to fully access content.

- Users are therefore advised to enable both options in order to make the solution display fully accessible pages.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email – Mycommercial@dft.gov.uk

We'll consider your request and get back to you in 5 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Mycommercial@dft.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

The Department for Transport is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

The content listed below is non-accessible for the following reasons

Non-compliance with the accessibility regulations

The Department for Transport application Supports, and Supports with Exceptions, all applicable WCAG 2.1 A & AA guidelines as of May 17, 2021.

This website is therefore partially compliant with the Web Content Accessibility Guidelines version

2.1 standards, with the few exceptions listed below.

“Supports with Exceptions” contents

The WCAG criteria listed below are not fully compliant in some areas of the platform, unless the user

selects the “Use Accessible Controls” option or the “High Contrast Stylesheet” option available in the User Preferences page or in the page headers.

With these options enabled, the platform will produce contents compliant to all the WCAG criteria

listed below:

- 1.1.1 Informative images/icons are missing alt text or have inaccurate alt text assigned.

- 1.3.1 Bold sub heading text is missing sub heading tags, and some layout tables are not

coded correctly for screen readers.

- 1.4.11 Not all non-text elements automatically meet the minimum contrast requirements.

- 1.4.3 Some content/functionality is not automatically visible in High Contrast Mode, some

text on specific backgrounds do not automatically have sufficient colour contrast.

- 2.1.1 “X” close buttons are not keyboard or screen reader operable.

- 2.4.3 Some visually hidden content is being spoken by screen readers; the Save button on

the Registration page is not in its proper location on the page.

- 2.5.3 Some fields/select lists do not have permanently displayed or associated labels.

- 3.3.2 No instructions are provided for the purpose of red asterisks on the Registration

page. Format requirements for date form fields filters are not permanently displayed.

Further Exceptions present in some limited areas of the platform

- 1.3.1 Site is missing Aria landmarks like <main> and <footer>, and radio buttons are

missing the field set legend grouping.

- 2.4.2 Page titles do not reflect the main subject or topic of the page and are not unique or

meaningful.

- 2.4.3 Back to top link is spoken incorrectly by a screen reader and does not send the

keyboard focus back to top of page.

- 3.1.2 Language of page and language of parts missing required lang attributes with correct

values.

- 3.3.1 Errors are not announced in forms when identified in Chrome browser.

- 4.1.2 Buttons/icons are missing correct accessible name or state, table column headers

are missing sorted state and incorrect title attributes, expand/collapse controls are missing

aria-expanded=true/false state, aria-current is used incorrectly and aria tab pattern is coded

incorrectly.

Content that's not within the scope of the accessibility regulations

Note that specific areas such as real-time Auction monitors and graphic Dashboards have been excluded from the accessibility audits because the features available in those pages are also available through alternative and fully accessible pages.

What we're doing to improve accessibility

We execute regular accessibility audits via specialised third-party companies, and we commit to plan and fix all issues found during the audits following a scaled approach depending on the issue severity and resolution complexity.

The last accessibility audit that we completed was in January 2021. This audit produced several mitigation activities that were planned and released in March 2021 and June 2021.

We plan to complete addressing all the exceptions indicated above at the end of Q1 2022.

We will then plan a new accessibility audit before the end of 2022 in order to assess the correct execution of the aforementioned plan.

The Department for Transport are committed to receiving and evaluating all the accessibility issues found by our users and to addressing these issues where appropriate through a maintenance release or main version release - depending on the issue severity and resolution complexity.

Preparation of this accessibility statement

This statement was prepared and last reviewed on 29th September 2021.

The platform was last audited and tested in February 2021. The test was carried out by Criterion 508 Solutions, Inc.

We used a risk-based approach to identify the areas used most heavily by users, and to identify areas with the most important business-related functionality, in order to decide on the use cases for the accessibility audits. In any case, our platform uses centralised components to manage the display of all pages and page elements, so we are confident that the accessibility level will be consistent across the platform regardless of which use cases are audited.

Users can obtain a copy of our full accessibility test report on demand using the contact information above.